

South Coast Air Quality Management District

Air Quality Complaint Report

Complaint 173535

Receive By: MARYLYNG on 1/19/2005 11:31:42
 Assign By: garyb on 1/19/2005 13:16:22
 Dispatch On: 1/19/2005
 Team: P
 Type: ODORS
 Description: URATHANE SMELL

Assignment No: 864556
 Inspector: LILY HENRY (LH01)
 Instruction:

Instance Start Date:

Instance End Date:

Complainant

First Name: [PRVY-Controlled/Privacy] Last Name: [PRVY-Controlled]
 Address: 1511 E ORANGETHORPE, Unit C, FULLERTON, CA 92831
 Phone: [PRVY-Controlled/Privacy] (Work)

Alleged Source

Name: ELDEN COLLECTABLES
 Address: 1511 E ORANGETHORPE, FULLERTON, CA 92831 (Sector RJ)

Actual Source

Name: COUNTRY AFFAIRE, INC ID: 103864
 Address: 1551 E ORANGETHORPE AVE, FULLERTON, CA 92831 (Sector RJ)

Disposition

TEL on 1/20/2005 10:13:57

Inspector Comment

January 19, 2005, 1356 hours:

I attempted to contact [PRVY-Controlled/Privacy] by telephone in response to his complaint of "Urethane smell" from Elden Collectables/Country Affaire. [PRVY-Controlled/Privacy] was not in and I left a message for him to return my call with regards to his complaint on his voice mail.

1530 hours:

[PRVY-Controlled/Privacy] returned my telephone call. He informs me he is in the building directly to the west of Elden Collectables/Country Affaire; his company name is Paper Solutions, Inc. in Unit C in the same business park. The paint solvent odors from Country Affaire are being "taken in" by their air conditioning intake vents on the top of the roof and being spread throughout their building. This happens on a daily basis and it was especially intense this morning. [PRVY-Controlled/Privacy] also informs me he is experiencing headaches and some nausea from the odors and he believes that there is some overspray occurring also as there has been past "glazing on the windows on the cars in the parking lot". Additionally, [PRVY-Controlled/Privacy] stated he has attempted to have Ms. Elliot (General Manager of Country Affaire) have his car washed to "remove the glazing" but she "laughed and stated they didn't cause it and refused to take responsibility for it".

I explained AQMD Rule 402 to [PRVY-Controlled/Privacy] and the criteria required in order for me to be able to take any enforcement action. [PRVY-Controlled/Privacy] informed me that he wasn't in his office at the time and he would have to call me back in order for me to identify the odor with him.

INSPECTOR: signature Lily Henry

DATE: 1-20-2005

SUPERVISOR: signature Mary L Bancroft

DATE: 02-08-05